

# **Refund Policy - Skillz Training**

The purpose of this policy is to clearly define the circumstances in which participants in our Summer, Fall and Winter Skillz program will receive a refund of registration fees.

This policy encompasses our indoor and outdoor skillz Training programs for Summer, Fall, Winter.

- All refund requests must be submitted to LSSC Registrar All refunds are subject to a \$10 administrative fee
  - Refunds will be mailed in 4-6 weeks.

### **Skillz Training**

- full refund prior to first scheduled day (minus admin fee if applicable)
- 50% refund after start of program
- no refund after 3rd scheduled week

No refund will be provided after these deadlines, except under the following circumstances.

- Should the player suffer a season ending injury once we have received a doctors certificate and all equipments where applicable has been returned, a pro-rated refund may be issued, based on the date of the doctors note/return of equipment or date of request, whichever is later.
- Such requests will be dealt with on a case by case basis.

Any NSF cheques will be charged a \$20 administrative fee. All replacement cheques must be certified, paid by cash or credit card.



# **Refund Policy - House League**

The purpose of this policy is to clearly define the circumstances in which participants in our Recreational program will receive a refund of registration fees.

This policy encompasses our outdoor recreational program

- All refund requests must be submitted to LSSC Registrar All refunds are subject to a \$20 administrative fee
  - Refunds will be mailed in 4-6 weeks

### Outdoor

- full refund until April 1 (minus admin fee if applicable)
- 50% refund after April 1
- no refund after May 16

No refund will be provided after these deadlines, except under the following circumstances.

- Should the player suffer a season ending injury once we have received a doctors certificate and all equipments where applicable has been returned, a pro-rated refund may be issued, based on the date of the doctors note/return of equipment or date of request, whichever is later.
- Such requests will be dealt with on a case by case basis.

Any NSF cheques will be charged a \$20 administrative fee. All replacement cheques must be certified, paid by cash or credit card.



### **Refund Policy - Fall/Winter Indoor Academy**

The purpose of this policy is to clearly define the circumstances in which participants in our Winter Indoor Academy program will receive a refund of registration fees.

This policy encompasses Fall/Winter Indoor academy.

- All refund requests must be submitted to LSSC Academy Director Steve Hart, all refunds are subject to a \$35 administrative fee
  - Refunds will be mailed in 4-6 weeks.

### Fall/Winter Academy

- full refund prior to first scheduled day (minus admin fee if applicable)
- 50% refund after start of program
- no refund after 3rd scheduled week

No refund will be provided after these deadlines, except under the following circumstances.

- Should the player suffer a season ending injury once we have received a doctors certificate and all equipments where applicable has been returned, a pro-rated refund may be issued, based on the date of the doctors note/return of equipment or date of request, whichever is later.
- Such requests will be dealt with on a case by case basis.

Any NSF cheques will be charged a \$20 administrative fee. All replacement cheques must be certified, paid by cash or credit card.



### **Refund Policy - Competitive**

The purpose of this policy is to clearly define the circumstances in which participants in our Winter Indoor Academy program will receive a refund of registration fees.

This policy encompasses Competitive teams and Festival Teams.

- All refund requests must be submitted to LSSC Club Head Coach, all refunds are subject to a \$35 administrative fee
  - Refunds will be mailed in 4-6 weeks.

### **Competitive Program**

- full refund prior to first scheduled day (minus admin fee if applicable)
- 50% refund after start of program
- no refund after 3rd scheduled week

No refund will be provided after these deadlines, except under the following circumstances.

- Should the player suffer a season ending injury once we have received a doctors certificate and all equipments where applicable has been returned, a pro-rated refund may be issued, based on the date of the doctors note/return of equipment or date of request, whichever is later.
- Such requests will be dealt with on a case by case basis.

Any NSF cheques will be charged a \$20 administrative fee. All replacement cheques must be certified, paid by cash or credit card.



### **Refund Policy - Camps**

The purpose of this policy is to clearly define the circumstances in which participants in our Winter Indoor Academy program will receive a refund of registration fees.

This policy encompasses Outdoor/Indoor camps.

- All refund requests must be submitted to LSSC Registrar all refunds are subject to a \$20 administrative fee
  - Refunds will be mailed in 4-6 weeks.

	Camps
٠	full refund prior to first
	scheduled day (minus admin
	fee if applicable)
٠	50% refund on the first
	scheduled day
•	no refund on or after 2nd
	scheduled day

No refund will be provided after these deadlines, except under the following circumstances.

- Should the player suffer a season ending injury once we have received a doctors certificate and all equipments where applicable has been returned, a pro-rated refund may be issued, based on the date of the doctors note/return of equipment or date of request, whichever is later.
- Such requests will be dealt with on a case by case basis.

Any NSF cheques will be charged a \$20 administrative fee. All replacement cheques must be certified, paid by cash or credit card.